Connecting at the speed of you
Lightning Internet with speeds up to 300 Mbps keeps everyone in your home online and connected at the same time!

Enjoy Free WiFi
Download the BHN WiFi Finder app today and enjoy free access to over 50,000 local Bright House Networks Secure HotSpots and over 450,000 BHN and Cable WiFi™ HotSpots nationwide!

Experience the Power of Echo
With Echo, the ultimate home networking solution, you can eliminate WiFi dead zones. Enjoy more consistent bandwidth for gaming and streaming video anywhere in your house.

Love your shows. Live your life.
Voyager Whole House DVR lets you record up to 6 of your favorite shows at the same time, and enjoy them on any cable box in your home.

Enhanced DVR also allows you to record up to 6 shows at once.
Both DVRs provide a terabyte of storage—up to 150 hours of HD video.

Peace of Mind and Under Control
Home Security and Control – An advanced home management system designed to keep your family safe and comfortable.

Where will you watch TV?
Now you can watch Video On Demand and stream Live TV anywhere you have Internet access. Download the BHTV app today!

Exclusive Programming
Rely on Bay News 9, News 13, NY1 News, Bright House Sports Network, and InfoMás for local news, weather and sports – only from Bright House Networks.

our promise

at Bright House Networks we see customers as friends. we promise...

we’ll always be there for you, ‘round the clock, and weekends too.

we’ll respect your time, and be on time, and service calls won’t cost you a penny.

we’ll deliver quality products and services, some you can’t get anywhere else, and we’ll be happy to answer all your questions, big and small.

we’ll make sure you get what you need and like what you get, we guarantee it.

you’ll never have to sign a contract, and you’ll always have the freedom to change your service, penalty-free.

we’ll never take you for granted and we’ll help connect you to what matters most.

this is our promise to you.
### TV

<table>
<thead>
<tr>
<th>Service</th>
<th>March 2016</th>
<th>Special Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic TV Service</td>
<td>$27.00</td>
<td>$24.95</td>
</tr>
<tr>
<td>Standard TV Service</td>
<td>$76.00</td>
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</tr>
<tr>
<td>MacDill AFB</td>
<td>$72.20</td>
<td></td>
</tr>
<tr>
<td>Premier TV Service (price includes tier + navigator)</td>
<td>$14.00</td>
<td></td>
</tr>
<tr>
<td>DVR Service, each</td>
<td>$11.95</td>
<td></td>
</tr>
<tr>
<td>Enhanced DVR Service, each</td>
<td>$16.95</td>
<td></td>
</tr>
<tr>
<td>Whole House DVR Service, each</td>
<td>$24.00</td>
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<tr>
<td>Voyager Whole House DVR Service, each</td>
<td>$23.95</td>
<td></td>
</tr>
<tr>
<td>Movie Pass</td>
<td>$10.00</td>
<td></td>
</tr>
<tr>
<td>HD Pass</td>
<td>$6.00</td>
<td></td>
</tr>
<tr>
<td>Sports Pass</td>
<td>$10.00</td>
<td></td>
</tr>
<tr>
<td>Nuestros Canales</td>
<td>$10.00</td>
<td></td>
</tr>
<tr>
<td>EPX</td>
<td>$5.00</td>
<td></td>
</tr>
</tbody>
</table>

#### Premium Channels

- HBO                           | $21.00     |
- Showtime                       | $17.50     |
- The Movie Channel              |           |
- Cinemax                        | $17.50     |
- STARZ                          | $17.50     |
- Here!                          | $8.00      |

#### International Premium Channels

- Antenna Satellite (Greek)      | $14.99     |
- Arabic Package (includes ART and TAC; Arabic) | $12.99 |
- Cantonese Package (includes TVB1, TVB2, TVBe, and TVBS; Cantonese) | $29.99 |
- Channel One Russia (Russian)   | $14.99     |
- DW Amerika (German)            | $12.99     |
- Eros Now On Demand (Hindi)     | $7.99      |
- French Package (includes France 24 and TV5Monde; French) | $12.99 |
- Globo (Portuguese)             | $20.00     |
- GMA Life (Filipino)            | $9.99      |
- GMA Pinoy TV (Filipino)        | $12.99     |
- Hindi Package (includes ITV Gold, NDTV, Star Gold, ABP News, Life OK, UTW Movies, and Star India Plus; Hindi) | $29.99 |
- Italian Package (includes Rai Italia TV and Mediaset Italia; Italian) | $12.99 |
- Mandarin Package (includes CCTV4, CTI Zhong Tian Channel, ET-Drama, ET-China, ET-Financial, ET-Yoyo, and ETUV Super Channel; Mandarin) | $29.99 |
- Mandarin Phoenix Package (includes Phoenix North America and Phoenix Info News; Mandarin) | $12.99 |
- PFC (Portuguese)               | $20.00     |
- Polish Package (includes TVPolonia, Tele5, Polski Radio 1, and Polski Radio 3, Polish) | $19.99 |
- RTP (Portuguese)               | $7.99      |
- Russian TV Network (Russian)   | $14.99     |
- SET Asia (Hindi)               | $14.99     |

<table>
<thead>
<tr>
<th>Service</th>
<th>March 2016</th>
<th>Special Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Filipino Channel (Filipino)</td>
<td>$12.99</td>
<td></td>
</tr>
<tr>
<td>TV Asia (Hindi)</td>
<td>$14.99</td>
<td></td>
</tr>
<tr>
<td>TV Japan (Japanese)</td>
<td>$24.99</td>
<td></td>
</tr>
<tr>
<td>Vietnamese Package (includes TVBV and SBTV; Vietnamese)</td>
<td>$14.99</td>
<td></td>
</tr>
<tr>
<td>Zee TV (Hindi)</td>
<td>$14.99</td>
<td></td>
</tr>
<tr>
<td>Korean Package (includes TVK1, TVK2, MBCD, KBS World; Korean)</td>
<td>$12.99</td>
<td></td>
</tr>
<tr>
<td>Viendo Movies</td>
<td>$7.99</td>
<td></td>
</tr>
</tbody>
</table>

#### Phone

- Unlimited Nationwide            | $49.95     |
- Unlimited Nationwide - Second Line | $29.95 |

#### Bright House Connection International Calling Plans

- Asia-Pacific, Europe, Mexico (each) | $5.00 |
- South Asia, Latin America (each) | $10.00 |

### Internet Services

- Standard Internet or Earthlink | $57.00 |

#### On Demand/Pay Per View Services

**Movies**

<table>
<thead>
<tr>
<th>Service</th>
<th>March 2016</th>
<th>Special Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Disney Channel On Demand</td>
<td>$3.99</td>
<td></td>
</tr>
<tr>
<td>Disney Family Movies On Demand</td>
<td>$4.99</td>
<td></td>
</tr>
<tr>
<td>The Jewish Channel</td>
<td>$6.00</td>
<td></td>
</tr>
<tr>
<td>Too Much for TV</td>
<td>$14.99</td>
<td></td>
</tr>
<tr>
<td>Playboy</td>
<td>$12.99</td>
<td></td>
</tr>
<tr>
<td>Real</td>
<td>$12.99</td>
<td></td>
</tr>
<tr>
<td>TEN</td>
<td>$12.99</td>
<td></td>
</tr>
<tr>
<td>HIS</td>
<td>$12.99</td>
<td></td>
</tr>
<tr>
<td>Hustler</td>
<td>$12.99</td>
<td></td>
</tr>
<tr>
<td>Manhandle</td>
<td>$12.99</td>
<td></td>
</tr>
<tr>
<td>Penthouse</td>
<td>$12.99</td>
<td></td>
</tr>
<tr>
<td>Vivid</td>
<td>$12.99</td>
<td></td>
</tr>
</tbody>
</table>

**Events**

- $12.99

**Adult**

- $12.99

#### Monthly Subscription Services

- $3.99

**Monthly Equipment Rental**

- $8.00

**Primary Installation Services (applies to Video, Internet and Phone)**

- $20.95

### Other Fees

- Late Payment Fee                | $6.00      |
- Non-Sufficient Funds Fee        | $25.00     |
- Collection Fee on Delinquent Accounts | $20.00 |
- Reconnect / Restart Charge      | $9.95      |
- Paper Bill Statement Charge     | $1.00      |
- Regional Sports Network (RSN) Fee | $2.50   |
- Broadcast TV Fee                | $4.00      |

**Unreturned Equipment**

- Cable Box                       | $175.00    |
- HD Cable Box                    | $175.00    |
- DVR Cable Box                   | $200.00    |
- HD DVR Cable Box                | $250.00    |
- Modem or Power Supply           | $25.00     |
- Remote                          | $4.00      |
- Wireless Modem                  | $50.00     |
- Docsis 3.0 Wireless Modem       | $100.00    |
- Docsis 3.0 Modem                | $33.00     |
- Phone Modem                     | $50.00     |
- Wireless Modem                  | $80.00     |
- Wireless Modem Docsis 3.0       | $110.00    |
- CableCARD                       | $30.00     |
- Home Networking Portal          | $25.00     |
- Tuning Adapter                   | $130.00    |
- Digital Adapter                 | $50.00     |
- Wireless Extender               | $70.00     |
- Enhanced DVR Cable Box          | $270.00    |
- Echo Access Point               | $49.95     |
- Echo Docsis 3.0 Phone Modem     | $177.00    |

#### Special Services

- Trip Charge, non-service related (minimum) | $29.95 |
- Hourly Service Charge             | $55.00    |
- Consumer Equipment Installation   | $32.95    |
- Telephone Number Change           | $19.95    |

#### Current Offers

- Enhanced DVR (upgrade charge) | $24.95 |
- CableCARD Installation (separate trip) | FREE |

#### Current Plans

- HBO                             | $21.00    |
- Showtime                        | $17.50    |
- The Movie Channel               |           |
- Cinemax                         | $17.50    |
- STARZ                           | $17.50    |
- Here!                           | $8.00     |

#### Current Channels

- The Filipino Channel (Filipino)  | $12.99    |
- TV Asia (Hindi)                  | $14.99    |
- TV Japan (Japanese)              | $24.99    |
- Vietnamese Package (includes TVBV and SBTV; Vietnamese) | $14.99 |
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- Unlimited Nationwide            | $49.95    |
- Unlimited Nationwide - Second Line | $29.95 |

- Asia-Pacific, Europe, Mexico (each) | $5.00 |
- South Asia, Latin America (each) | $10.00 |

- Standard Internet or Earthlink | $57.00    |

- Disney Channel On Demand        | $3.99     |
- Disney Family Movies On Demand  | $4.99     |
- The Jewish Channel              | $6.00     |
- Too Much for TV                  | $14.99    |
- Playboy                         | $12.99    |
- Real                             | $12.99    |
- TEN                              | $12.99    |
- HIS                              | $12.99    |
- Hustler                          | $12.99    |
- Manhandle                        | $12.99    |
- Penthouse                        | $12.99    |
- Vivid                            | $12.99    |

- Cable Box with Remote Control, each | $5.99 |

- Limited Service Cable Box, each | $1.00 |

- Parental Control Cable Box, each | $2.95 |

- CableCARD, each                 | $2.95     |
- Digital Adapter, each           | $2.00     |
- Tuning Adapter, each            | $4.00     |

- $12.99

- $12.99

- $12.99

- $12.99

- Wireless Modem Docsis 3.0       | $110.00   |
- CableCARD                       | $30.00    |
- Home Networking Portal          | $25.00    |
- Tuning Adapter                   | $130.00   |
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- Enhanced DVR Cable Box          | $270.00   |
- Echo Access Point               | $49.95    |
- Echo Docsis 3.0 Phone Modem     | $177.00   |

#### Note

- Our monthly price for a cable box is $8.00 and includes an imputed charge of $2.95 for the CableCARD. We may offer bundled packages that include the price of one or more cable boxes within the advertised package price. A customer who leases a stand-alone CableCARD in lieu of taking the included cable box will not be charged for the cable box that is not provided, but will be charged the applicable prices for the CableCARD and any other equipment leased from us.

- Prices effective 3/1/2016.

- Unless otherwise indicated, prices quoted are monthly charges and are subject to change.